



HEALTH INSIGHTS USER COMMUNITY UPDATE - SEPTEMBER 2024 EDITION

In this Issue:

- New Developments
- e-Training
- Next Community of Practice

New Developments

Planning Capacity for Sustainable Waitlists

The NHS South-East plan, as presented by Anne Eden - Regional Director of South-East focuses on managing demand and creating sustainability.

A new feature has been added to the referral pathway viewer to forecast capacity requirements to manage the 52-week backlog and plan for sustainable waitlists.

Health Insights inherent ability to view retrospective data with forward looking predictive analytics is helping to support capacity planning in pathways at treatment level.

A new elective viewer is in development which calculates capacity requirements for elective recovery both in terms of the number of events and the workforce required to support pathway changes to inform planning and delivery.

Currently, this information is supporting targeted ENT improvement at University Hospitals Sussex and HIOW. There is scope to apply this approach rapidly to other specialties.

Story Board Builder

This allows users to create an instantaneous Storyboard for collaborative conversations on next steps in improvement

Access to hundreds of measures and dimensions in Health Insights, means that data can be interrogated for a huge number of permutations of queries.

A new feature, developed by Lightfoot Solutions now helps capture the data for sequential queries during live problem-solving conversations into a story board format to summarise the most important findings.

This enables to co-creation of Health Insights stories with chapters and narrative so the analysis can be presented and developed in subsequent meetings.

This feature will be shown at the next community of practice meeting on 2nd October.



Other News

e-Training Coming soon

e-training will be available to new users and as a refresher for existing users in Q3 of 2024/25

The training has been designed to be modular so the user can not only work through at their own pace but also supports iterative learning. Users will be able to navigate three main sections:

1: Introduction to Health Insights

How unique features of Health Insights data architecture help inform evidence-based improvement and transformation.

2: Viewer Functionality

Viewer Design and Navigation, South East Applications, Chart types, Interpreting Charts and Benchmarking

3: Basics of Analysis Client (Launcher)

Understanding Measures and Dimensions, Creating Bespoke Charts and Interpreting Signals

Community of Practice Meeting Wednesday 2nd October - 11:00-12:00



This meeting will be a combination of a show and tell on the new features available plus a discussion and feedback session from the community on sharing best practice from the region

Health Insights - Unique Attributes Helping Data Driven Improvement

- Exploratory Database with boundless query generation
- Rapid Analysis with almost real time data
- Patient flow presented in whole pathways

powered by